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Response under 37 CFR 1.116 — Expedited Procedure
Examining Group 2645

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

RECEIVED

In re Application of:

PAUL C. ROGERS, ET AL.

Application No.: **09/360,719**

Filed: **July 27, 1999**

For: **CALL MANAGEMENT SYSTEM
WITH CALL CONTROL FROM USER
WORKSTATION COMPUTERS**

Examiner: **ANWAH, Olisa**

JAN 30 2004

Art Group: **2645**

Technology Center 2600

I hereby certify that this correspondence is being transmitted via facsimile on the date shown below to the United States Patent and Trademark Office

on January 22, 2004
Date of Deposit

Jennifer L. Stewart
Name of Person Mailing Correspondence

Jennifer L. Stewart 1/22/04
Signature Date

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Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE TO FINAL OFFICE ACTION

Sir:

In response to the Final Office Action mailed October 22, 2003, Applicants respectfully request the Examiner to enter this amendment and consider the remarks that follow.

Amendments to the Claims are reflected in the listing of claims that begins on page 2 of this paper.

Remarks/Arguments begin on page 8 of this paper.